



GLENFIDDICH X CHASE SHIEL COMPETITION

MONDAY 13 NOVEMBER – SUNDAY 10 DECEMBER 2023

TERMS & CONDITIONS

SCHEDULE

Promoter:	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
Entrants (who can enter?):	Victorian residents aged 18 years or over who are not prohibited from the Promoter for any reason.
Participating Venue(s):	Participating Bars, Nightclubs and Restaurants: Atrium Bar, Jackpot Bar, Velvet Bar, Lumia Bar, Sports Bar, Therapy, Co., TWR. Participating Retailers: Fidels The Cellar, Crown Cellar & Co.
Competition Period:	12:00pm (AEDT) on Monday 13 November 2023 until 11:59pm (AEDT) on Sunday 10 December 2023. For the purposes of this Competition, a 'day' is defined as a calendar day (AEDT) during the Competition Period (Day).
Qualifying Purchase	Participating Bars, Nightclubs and Restaurants: One (1) glass of any Glenfiddich beverage to receive one (1) entry into the Prize Draw. Participating Retailer: One (1) 70cl bottle of any Glenfiddich whisky to receive ten (10) entries into the Prize Draw. Note that bottles cannot be consumed on the premises.
Website:	crownfiddichcomp.com.au
Entry Mechanic:	<p>On any Day during the Competition Period Entrants can enter the Competition by following the entry process set out in either 1) Bar, Nightclub or Restaurant Entry or 2) Retail Entry:</p> <p>1) Bar, Nightclub or Restaurant Entry:</p> <ol style="list-style-type: none">Making a Qualifying Purchase from a Participating Venue;Receiving one (1) entry card with a unique code (while stocks last); andScanning the QR Code on the entry card or visit the Website, locate the entry page and fill out and submit the online entry form including by providing the unique code on your entry card and all other requested information to receive one (1) entry into the Prize Draw. <p>2) Retail Entry:</p> <ol style="list-style-type: none">Making a Qualifying Purchase from a Participating Venue;Receiving one (1) entry card worth ten (10) entries with a unique code (while stocks last); andScanning the QR Code on each entry card or visit the Website, locate the entry page and fill out and submit the online entry form including by providing the unique code on your entry card and all other requested information to receive ten (10) entries into the Prize Draw per entry card. <p>Note that the opportunity to make a Qualifying Purchase is subject to each venue's operating hours.</p> <p>The Promoter is not responsible if your mobile device is not capable of submitting an entry. No other method of entry will be accepted.</p>
Prize Draw:	There will be one (1) winner determined in respect of this Competition.



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	<p>There will be one (1) Prize Draw conducted. The Prize Draw will be held at 10:30am (AEDT) on Monday 11 December 2023 at the offices of Immediate Pty Ltd, Studio 111/87 Gladstone Street, South Melbourne 3205 (Immediate).</p> <p>Ineligible or incomplete entry forms will be deemed invalid, and an immediate re-draw will occur.</p>
Prize:	<p>There will be one (1) winner determined in respect of this Competition.</p> <p>In collaboration with Glenfiddich, the Winner will receive the following:</p> <ul style="list-style-type: none">• One (1) pair of custom-made, limited edition, Chase Shiel sneakers presented in a customer box and sneaker bag, valued at \$13,239.• One (1) bottle of Glenfiddich Grand Yozakura 29, presented in a limited edition gift box, valued at \$2,760. <p>Details of the Prize (and how to redeem the Prize) will be emailed to the Winner via the email address on their online entry form by the prize supplier.</p>
Total Prize Pool:	\$15,999
Maximum Qualifying Purchases and Entries per Entrant:	<p>Maximum two Qualifying Purchases per Day.</p> <p>Entrants can submit their entry using their unique code for up to two Qualifying Purchases per Day during the Competition Period, provided they only enter once per Qualifying Purchase and per unique code. Each unique code entry must be submitted separately in accordance with these Terms and Conditions.</p>
How are winners notified?	<p>The Winner will be notified by via phone and in writing to the email address on their online entry form by the Promoter within seven (7) days of determination.</p> <p>Details of the Major Prize Winner will be published on the Promoter's website (www.crownmelbourne.com.au) on Friday 15 December 2023 for 28 days.</p>
Proof of purchase	<p>Entrants must keep their entry card as proof of purchase for all entries. If an Entrant does not produce the proof of entry for all entries when requested to, the Promoter may disqualify all of an Entrant's entries and the Entrant will lose any right to a prize.</p> <p>Proof of purchase must be identical to that provided by the Entrant with their entry. If the Promoter believes that an Entrant has shared their proof of purchase with another person, the entries of the Entrant and the person with whom they shared their proof of purchase with will be invalid, and both Entrants will lose any right to a prize.</p>
How can Entrants claim their prize?	<p>Entrants are not required to be present at the time of the Prize Draw. In the event that a winner has not claimed their prize or, if after making reasonable attempts Immediate Pty Ltd has been unable to contact a winner by 10:00am (AEDT) seven (7) days after the Prize Draw, the relevant entry will be discarded and Immediate Pty Ltd will carry out an unclaimed prize re-draw at 10:30am (AEDT) at the location of the original draw to randomly distribute the relevant prize to a valid Entrant (Re-Draw Winner). The Re-Draw Winner will be informed by phone and in writing by email within seven (7) days of the prize re-draw. The Re-Draw Winner will have their details published on the Promoter's website (www.crownmelbourne.com.au) on Friday 22 December 2023.</p>
Prize Restrictions	<p>The following Prize Restrictions apply to the Prize in addition to the general Terms and Conditions.</p> <p>Chase Shiel Sneakers:</p>



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	<ul style="list-style-type: none">• The design and creation of the Chase Shiel sneakers will be decided by Chase Shiel and the Winner will not have any creative input other than providing shoe size preference.• Delivery of the Chase Shiel sneakers will be arranged with Chase Shiel. Delivery of this prize is only available to a fixed address in Victoria. The Winner must be present at the time of delivery of the Chase Shiel sneakers and a valid form of identification must be provided upon delivery.• Delivery of the Chase Shiel sneakers is estimated up to 15 weeks from when the Winner has been drawn and sizing information confirmed.• The Winner is responsible for providing accurate sizing information to Chase Shiel sneakers. There will be no changes in size accepted for this prize once ordered. The Promoter is not responsible for any sizing inconsistencies once the Prize has been received.• Chase Shiel will not accept returns or refunds for this product, as all pairs are handcrafted and made to order.• The Chase Shiel sneakers are a custom artwork piece and are not intended for everyday wear.
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1. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.

Entry

2. Your entry must be received during the Competition Period and will be deemed to be received only when received by the Promoter. Any entry forms/entry cards/unique codes from any other competition cannot be used for this Competition and are void if copied, forged, stolen or interfered with. If you return a Qualifying Purchase, your entry may be deemed invalid at the Promoter's discretion (unless the product is defective).
3. Entrants are responsible for their own costs associated with entering this Competition. Entrants may be disqualified if they enter this Competition using automatically generated entries or multiple addresses/phone numbers/email addresses or aliases.

Prizes

4. Prizes are non-negotiable, not transferable and non-cash prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.
5. Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.
6. Third party and/or ancillary terms and conditions (such as those of individual prize providers) may apply in relation to the receipt of a prize. Winners must comply with any conditions of the prize provider.



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Failure to do so may result in the prize being cancelled or withdrawn without liability for the Promoter or the prize provider.

7. Winners are responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize.
8. The Promoter is not responsible for any dispute between you and any person you choose to, or choose not to, share the Prize with.
9. Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the Prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
10. If a Prize is unavailable for any reason, the Promoter will instead award the winner a similar Prize of equivalent value (as determined by the Promoter).
11. In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
12. The Promoter accepts no responsibility if part of the prize is abandoned, cancelled or postponed for any reason. Unless otherwise specified by the Promoter, a winner will not be given cash or any alternative prize as a substitute for any altered prize element.

General

13. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. The Promoter may, at any time, require an Entrant to produce documentation to establish to the Promoter's satisfaction the validity of an entry. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered into.
14. If Entrants breach any law, do anything or behave in a manner which may jeopardise the fair and proper conduct of this Competition or which could disrupt or adversely affect the Promoter's reputation or the reputation of any of the companies associated with this Competition, the Promoter may, at its discretion, cancel the prize or restrict the Entrant (and any companion(s)) from participating in any part of the prize.
15. The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
16. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.
17. The Promoter may cancel or modify this Competition but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified or due to Victorian Government COVID-19 requirements). The Promoter will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, the Promoter may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
18. This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex, or any other Crown property including Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
19. Employees of the Crown Group of Companies, including the Promoter, Crown Resorts, Crown Perth, Crown Sydney, Crown Aspinalls London and Belfair are not permitted to participate in this Competition.



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20. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
21. If publication will take place, by entering you request that your full address not be published.
22. The Promoter will handle Entrants' personal information in accordance with the *Privacy Act 1988* (Cth) and Crown's privacy policy, which is available at <https://www.crownmelbourne.com.au/general/privacy-policy>. Entrants' personal information obtained in relation to this Competition is for the purpose of identifying winners of this Competition and notifying the relevant third-party prize providers, and will not be disclosed to any other organisations, unless such disclosure is required by law.
23. The Promoter practises the responsible service of gaming and the responsible service of alcohol. Entry and continued participation in this Competition is subject to the Participating Venue's liquor serving policy. Crown adheres to the Victorian Gambling and Casino Control Commissioner's Responsible Liquor Advertising & Promotions guidelines: https://www.vgccc.vic.gov.au/sites/default/files/cd_22_1525_attachment_c_-_final_revised_responsible_liquor_advertising_and_promotion_guideline_dlt_converted1.pdf.
24. The Promoter is not responsible for any tax implications arising from the Entrant winning a prize. Entrants should seek independent financial advice prior to claiming a prize.

Liability

25. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement ("**Consumer Rights**").
26. Subject to their Consumer Rights, each Entrant and any person partaking in any component of the prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the prize or Competition or participation in the prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding, condition, use or misuse of any prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.
27. To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contractors to supply the prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.
28. The Promoter and any third party or Prize provider associated with this Competition are not liable for any loss of, damage to, or delay in the delivery of a prize.
29. This Competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.